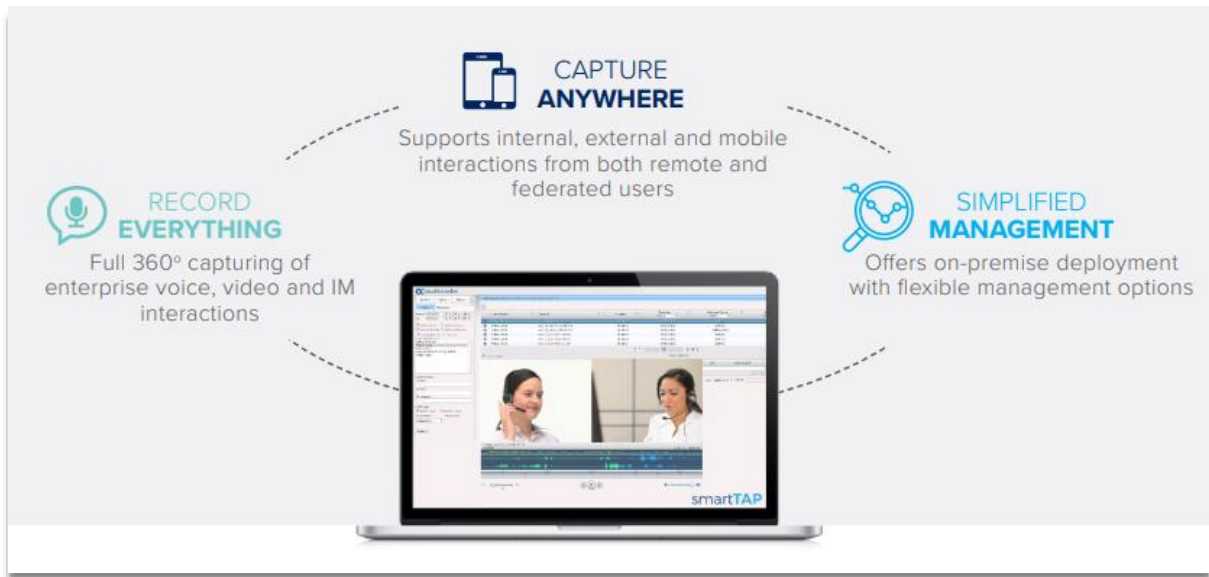


SmartTAP 360° Live



Launched in January, AudioCodes SmartTAP 360° is a fully secured enterprise compliance recording solution enabling your customers to capture and organise any interactions they have with internal and external channels.

SmartTAP 360° is incredibly easy to implement into environments where companies are already using Microsoft Teams. Once enabled, SmartTAP's intuitive software will start to record all Voice, Video and IM interactions in order to help companies stay aligned with meeting regulatory compliance demands, as well as using the function for later-stage AI analysis.

Seamless deployment

- Fully compatible and seamlessly integrated to any Microsoft Teams environment
- Supports multiple call types including internal, external and mobile calls, as well as remote interactions with federated users
- Connect to conference servers, Edge, front-end servers and more using the SmartTAP 360° Live plugins
- Interaction recordings can be stored locally on-premise

SmartTAP 360° for enterprise-grade compliance recording by AudioCodes Voice.AI

Download the White Paper, [here](#).

Can be deployed on-premises or hosted remotely through SmartTAP 360° Live - AudioCodes Cloud deployment.

For more information contact:
 Tel: +44 (0) 1635 225000
 Email: sales@siphonnetworks.com

So how does SmartTAP 360° enable companies to easily stay compliant with regulators?

- Manual pause/resume for real-time PCI compliance recording
- Integrated announcement server with opt-out capability for MiFID II compliance
- Dedicated deletion and retention policies with local (national) storage capabilities for GDPR Compliance
- Audit trail enables digital signatures and authentication of all recordings for E-Discovery Compliance

A compliance comparison

Features	SmartTAP 360° Live Compliance Recording	Collaboration Players
Rule-based Centralised Access & Recording	Y	N
Automatic System Recording – Support All Call Types	Y	N
On-Premise Local Storage	Y	N
Pre-defined Retention/ Editing/ Deletion Policies	Y	N
Quality Monitoring & Management – With Silent Live Monitoring Support	Y	N
Permission-based Stop Recording	Y	N
REST API for Analytics Services	Y	N

Compliance regulations supported by SmartTAP 360°



Give your customers the tools to make regulatory compliance hassle free, and to easily analyse channel interactions, so they can focus on what they do best.

These features, and many more, are available when placing orders for AudioCodes hardware through Nuvias UC. Contact us today.

For more information contact:
 Tel: +44 (0) 1635 225000
 Email: sales@siphonnetworks.com